

BEST Room Attendant Training Program: Major Achievements

Since its inception, BEST's Room Attendant Training Program has delivered significant benefits to its participants and society as a whole

Impact achieved from 2011–2016:

159

graduates placed into hospitality jobs with full wages and benefits

86%

placement rate into hospitality jobs with full wages and benefits

86%

of graduates placed into hospitality jobs are still employed today

\$5.3 M

estimated total benefit to society delivered by the program, comprised of MassHealth + SNAP savings and incremental tax revenue

678%

social benefit return on investment for funding of the program, expressed as \$5.3 M total benefit to society divided by \$781 K in program costs